Service Request:

Civic House, 110 Trafalgar Street PO Box 645, Nelson 7040, New Zealand

3 October 2022

P (03) 546 0200 E LGOIMA@ncc.govt.nz nelson.govt.nz



Dear

OFFICIAL INFORMATION REQUEST FOR INFORMATION REGARDING BUILDING INSPECTIONS

I refer to your official information request dated 5 September 2022 for building inspection information.

The information you requested is enclosed.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Mark Hunter.

Yours sincerely

Mark Hunter

Manager Building

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Encl: Answers provided within attached Word document

LGOIMA 2236774

How many full-time (or equivalent) residential building inspectors do you employ?

6 fulltime

1 part time

1 contractor

What is the average number of progress inspections they attend in a day/week?

4 - 6 per day

20 per week

As an estimate, on average how much time are they spending traveling between building sites for inspections?

10 - 15 min

What is the percentage of inspections that fail or (receive a partial pass) and require rebooking?

Fail 27%

Pass NC 19%

In the last 12 months what is the average `lead time` for an inspection booking. I.e., if a builder called to book an inspection, when would be the soonest available time that they could get a booking?

48 hrs

As a percentage how many inspectors are currently using wireless devices (tablets, laptops and smart phones) to complete inspection reports?

All use tablets with connection to internet.

On average how much time does it take for an inspector to carry out an inspection and complete a report?

 $30\ \text{mins}$ to $2\ \text{hrs}$ depending on the complexity of the inspection.

Average time approximately 1 hour.