



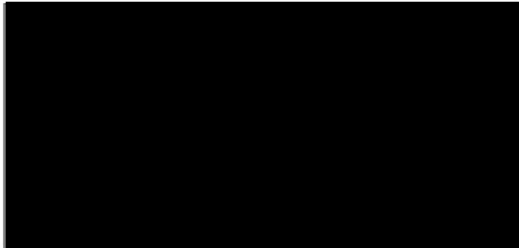
Ref: [REDACTED]

Civic House, 110 Trafalgar Street  
PO Box 645, Nelson 7040, New Zealand

P (03) 546 0200

E LGOIMA@ncc.govt.nz  
[nelson.govt.nz](http://nelson.govt.nz)

4 October 2022



[REDACTED]

## OFFICIAL INFORMATION REQUEST FOR INFORMATION ABOUT PARKING FINES

[REDACTED]

I refer to your request of 8 September 2022 for the following information:

*In the works and infrastructure meeting last week the report stated that parking regulation income is greater than budget by \$326,000. Infringement Fees are over budget by \$285,000 and Court fines recovered are \$56,000 over budget with the new system capturing more incidents of non-compliance*

- 1. How many parking fines did council issue in the last year and what was the total revenue from these fines? Can I please have some comparisons from the two previous years too?*
- 2. Area of the city that the most parking fines were issued?*
- 3. Are you able to say how many tickets the 'worst offending' vehicle had over this period and how much the fines for this vehicle equated to?*
- 4. How many parking wardens are employed by council? Do you also know how many paid parking spaces there are in the city centre?*
- 5. What were most of the parking fines for in this period? Eg staying too long in a park, parking in a loading zone etc.*
- 6. What happens if a parking fine isn't paid on time – how long to they have to pay it? And how many were not paid on time?*
- 7. How is the new parking system going – is this new system picking up more infringements that the old paper ticketing system?*
- 8. Any other observations or plans to tweak the new system?*

Internal Document ID: [REDACTED]

The information you requested is below, as well as additional information which is provided for context:

1.

Year	Infringements issued	Fines revenue	Warden patrol hours
21/22	18,081	\$483,573	7286
20/21	13,868	\$292,172	5439
19/20	12,809	\$234,464	4744
18/19	12, 913	\$279,049	
17/18	17, 281	\$353,234	

Parking revenue is used to provide the parking facility, service and other inner city development initiatives for example, Uniquely Nelson and flower baskets. Rating income makes up the funding shortfall, so any unbudgeted income reduces the rates requirement for the activity.

The increase in warden patrol hours (34%) in 21/22, which has contributed to the increased number of infringements issued and fines revenue, is a result of less staff turnover and fewer Covid-19 related restrictions (eg. lockdowns). During the Level 3 and Level 4 lockdowns, patrols were scaled down and infringements were only being issued for offences relating to vehicle safety.

2. Nelson City Centre, specifically Buxton Square carpark.
3. The 'worst offending' vehicle received 47 infringement notices in 21/22 which equated to a total fine value of \$1,369. However, another vehicle received 34 infringement notices, which equated to a total fine value of \$6,220 (larger value fines).
4. Three parking wardens are employed. There are a total of 1332 car parking spaces in Nelson City Centre (excluding mobility parks, carpool parks and electric vehicle park). Note that of these, 19 are time restricted parking spaces ie. not paid parking spaces. However, wardens also patrol time restricted parking spaces and issue infringements for parking offences in relation to these parking spaces.
5. The most common infringement offence is for "*Parked in a paid parking space and failed to pay fee*" (6586 infringements issued)
6. If an infringement notice isn't paid by the due date (normally 28 days from the date issue) a reminder notice is sent to the registered vehicle owner. If it remains unpaid for a further 28 days from the issuing of the reminder notice, then the notice is sent to court as a fine. There is a total of 56 days to pay from when the notice is issued. In 21/22, 3736 infringement notices were not paid on time and sent to court.
7. The new system makes it is easier and quicker for parking wardens to detect parking offences. By scanning a vehicle's plates, the warden is able to access

information on the system to find out whether a payment for parking is recorded for the particular vehicle.

Most of the infringements that have been issued since the new system was implemented, relate to vehicles where the driver has not activated the parking system at all.

8. Council has no plans at present to change the parking system.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to read 'M Bishop', with a stylized flourish at the end.

Mandy Bishop

**Acting Group Manager Environmental Management**